

CASE

dexian

Case Study: Technology and Telecommunications

Dexian Successfully Provided Technology Communications Support and Maintenance

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CLIENT:

A prepaid wireless service provider and the fifth largest mobile telecommunications network in the United States

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Challenge

- The client did not have a center of operations or centralized facilities management
- Subject Matter Experts were needed to perform a complex metropolitan cellular rollout
- Lack of 24/7/365 client management of its resources due to insufficient existing on-the-ground support and leadership

Solution

Dexian leveraged its Lucent CDMA technology experience to maximize performance of new and legacy RF systems, Drive-Test resources for data collection and reporting, and provide data analysis in support of the client's North Florida Radio Frequency Team's optimization project

Outcome

- By centralizing data collection and reporting operations, Dexian provided the client a substantially clearer, incisive view into its optimization operations
- Dexian completed an effective knowledge and documentation transfer to the client for future use

STUDY